



Caring for those who care[®]



Welcome to CuraScript SD by Evernorth

Ordering online

CuraScript SD offers online ordering using our state-of-the-art e-commerce platform. Our site, located at curascriptsd.com, features a customized shopping list of your frequently ordered items, extensive product browse and search capabilities, account summary, group account access, and more. If you have any questions, need to request access to our online ordering platform, or would like to schedule a demo, email webmasterlmf@curascript.com.

Payment terms

CuraScript SD extends payment terms and assigns credit limits based on the financial information provided in your New Account Set-up Packet, your estimated monthly purchase volume and payer mix. New accounts are reviewed after four months to assess the original credit limit and payment history and adjustments can be made if deemed necessary.

Please note, limited distribution products may affect the payment terms due to manufacturer requirements.

Shipping policy

All orders over \$200 are shipped prepaid by CuraScript SD. Products may arrive in separate shipments based on product requirements; stock availability may also affect the number of shipments per order.

Standard Shipping Services with CuraScript SD provide Next Day service on all refrigerated products. Second Day delivery is customary on all other pharmaceuticals, while medical supplies, fluids, and hazardous materials are shipped via Ground service. Friday-for-Monday delivery on refrigerated products is offered at no additional charge. CuraScript SD also offers expedited and emergency shipping options within the United States, Puerto Rico and Guam for an additional charge.

Care that goes the extra step.

Go to curascriptsd.com and learn more about your best price on our full line of injectables, infused medication, supplies and more.

Extended hours

For your convenience, we offer extended weekday service hours of 8:30 a.m. to 7:00 p.m. Eastern with phone, fax and online order options.

Processing your orders

Orders placed before 7:00 p.m. Eastern will be processed same day. Orders placed outside of normal service hours will be processed the following business day.

Customer service

We are committed to providing you with unmatched personal service.

p: 877.599.7748

f: 800.862.6208



Become a partner in care

Payment methods

For your convenience, CuraScript SD offers several payment options for you to choose from:



Mail/United States Postal Service

Please remit payment to:

CuraScript Specialty Distribution
P.O. Box 978510, Dallas, TX 75397



Overnight

If using overnight shipping, please remit payment to:

JP Morgan Chase TXI-0029
Attention: CuraScript Distribution #978510
14800 Frye Road, 2nd Floor, Fort Worth, TX 76155



ACH/wire transfer

Please utilize the following information to complete an Automated Clearing House (ACH) or wire transfer payment:

Account name: CuraScript Specialty Distribution
Account number: 741405542
ACH routing number: 071000013
Wire transfer routing number: 021000021



Manage billing online

Access convenient billing features through the CuraScript SD online ordering website. Through Manage Billing Online you can access invoices, make online payments, manage payment options, view billing history and more.

Return Policy

CuraScript SD requires a Return Goods Authorization (RGA) form for all product returns. An RGA form can be obtained by calling Customer Service at 877.599.7748, option 2 or on curascriptsd.com.

All products must be returned to CuraScript SD within 30 days of the RGA request; products received without an RGA will not be accepted and will be destroyed. RGA document must match the lot numbers on returned product.

Products eligible for return

Only products purchased from CuraScript SD within 180 days will be eligible for return. All products returned must be in the original package (unopened, unmarked, and in original containers) and stored and shipped in compliance with PDMA guidelines to be eligible for credit.

CuraScript SD reserves the right to determine the eligibility of product to be returned for credit; a 20% return processing fee may apply. The CuraScript SD Customer Service Department must be notified on the same day of delivery for refrigerated products and within 48 hours of the day of delivery for non-refrigerated products.

Expired products are subject to the manufacturer's return policy; customer will only receive credit equal to credit granted by the manufacturer, less a 20% return processing fee. CuraScript SD will arrange for pickup of all authorized products to be returned.

CuraScript SD also offers direct debit and credit cards as alternative payment options. Please contact Collections at 877.703.8266 to request a payment using one of these methods or to find more information.